



REFUND POLICY

Virtual Mental Health First Aid Training Course

Effective: October 1st, 2025

Refund Requests

NACA Virtual Course Refund Policy Refunds may be issued only if requested in writing at least 14 days prior to the start of the class.

Rescheduling

If a participant has received the self-paced portion of the course but is unable to attend the live session, they may reschedule for a future class within 60 days otherwise they need to re-start and complete the pre-work again.

**They will not be eligible for a refund*

Contact:

naca@nacanet.org

913.768.1319

NATIONAL COUNCIL
for Mental Wellbeing

HEALTHY MINDS • STRONG COMMUNITIES

Note: This policy is in place to help manage seat availability and support timely registration for all participants.